

Summary of recommendations and executive responses Mental Health Services for Children and Young People

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| Recommendation No. 1 | Information and support That the 'local offer' of emotional wellbeing and mental health support be defined and publicised in terms of: <ol style="list-style-type: none"> 1 the sources of information and services available 2 the training provided to practitioners and parents and carers to be coordinated, consistent and approved 3 active and assertive awareness-raising 4 assessing the scope for developing a deeper professional reach by 2gether into the lower tiers in order to support processes which would help to consistently deliver appropriate referrals |
| Executive Response | <p>This is not a Cabinet function, the recommendation should be referred to the Herefordshire Clinical Commissioning Group as the lead commissioning agency for children's mental health services.</p> <p>Through the Herefordshire Children and Young People's Partnership and joint commissioning arrangements, the Council will be a key partner in responding to this recommendation. Herefordshire's Children and Young People's plan is being reviewed and refreshed for 2018. Mental health and emotional wellbeing is one of the six priorities of the current plan, with improving how we identify and support children, young people and their families to access help and services as a key objective. It is anticipated that mental health and emotional wellbeing will continue to be a main priority in the Children and Young Peoples Partnership's (CYPP) new plan from 2018.</p> <p>The Herefordshire Children and Young People's Mental Health and Wellbeing Steering Group, and its transformation plan, which is led by the Herefordshire Clinical Commissioning Group (CCG) on behalf of the CYPP, is the key vehicle for coordinating local service improvements.</p> <p>This recommendation, which compliments the actions already being taken through the transformation plan, will help to further inform the development of local strategy and action planning, which could include:</p> <ol style="list-style-type: none"> 1 Further development of WISH, which is led by the council, could support the development promotion of Herefordshire's 'local offer' of emotional wellbeing and mental health support across the different levels of need, similar to the way that the local offer for children with special educational needs or disabilities (SEND) is already being developed. 2 Developing of a menu of locally endorsed models and approaches that could be recommended for use by families or professionals in different settings, and which could also be included in the planned tool kit for schools that is due to be delivered in 2017. Other options for improving the consistency of support provided could include a mental health quality mark for settings, particularly schools, or a joint approach between steering group and school improvement services. 3 Building on the evaluation (March 2017) of the impact of the steering group's published plans to improve awareness of mental health and emotional wellbeing issues. This could include measuring awareness within key groups so that the impact of activity can be demonstrated clearly, or identifying and targeting workforce development actions to further raise awareness of the issues and risks and to improve consistency of approach among people that support children and |

| | young people, particularly in the lower tiers. | | | |
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| | 4 Undertaking an appraisal of the options to develop a deeper understanding of available support and appropriate referral pathways within the lower tiers in order to consistently deliver appropriate referrals to services in the higher tiers | | | |
| Action | Owner | By When | Target/Success Criteria | Progress |
| Refer the recommendation to the Herefordshire Children and Young People's Mental Health and Wellbeing Partnership to align with emerging priorities for the new CYPP plan and to consider effective actions to include in the Herefordshire Children and Young People's Mental Health and Wellbeing Transformation Plan. | Jade Brooks, Deputy Director of Operations, HCCG | September 2017 | Steering group considers the HOSC recommendations and potential integration into transformation plan review (due October 2017) and the new CYP plan from 2018. | |

| Recommendation No. 2 | Tier 1 and tier 2 | | | |
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| | That consideration be given to provision of additional telephone support for practitioners, which could be provided via the "deeper reach" from 2gether as referred to in the report. | | | |
| Executive Response | This is not a Cabinet function, the recommendation should be referred to the Herefordshire Clinical Commissioning Group as the lead commissioning agency for children's mental health services. | | | |
| Action | Owner | By When | Target/Success Criteria | Progress |
| Through the existing joint commissioning arrangements, Herefordshire Council and Herefordshire CCG should explore the opportunities to develop a telephone support line for local practitioners. | Jade Brooks, Deputy Director of Operations, HCCG | December 2017 | Children and Young People's Mental Health and Wellbeing Partnership group considers the HOSC recommendations and potential integration into its current transformation plan, the new CYP plan from 2018 and children joint commissioning work programme. | |

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| Recommendation No. 3 | Tiers 3, 4, 3.5 and inpatient care | | | |
| | That there be a review of the proposals in the STP regarding opportunities for bringing care closer to home, and the development of inpatient care based on a tier 3.5 model. | | | |
| Executive Response | This is not a Cabinet function, the recommendation should be referred to the Herefordshire Clinical Commissioning Group as the lead commissioning agency for children's mental health services. This work is part of the Herefordshire and Worcestershire STP plan work stream on mental health. It is recognised that improvements to inpatients and alternatives to inpatient care is a priority. | | | |
| Action | Owner | By When | Target/Success Criteria | Progress |
| Seek assurance that this work is in place through the STP; and progress is reported as part of the STP. | Jade Brooks, Deputy Director of Operations , HCCG | September 2017 | Assurance provided by chair of the STP mental health work stream (Shaun Clee) to The Children and Young People's Mental Health and Wellbeing Partnership, Joint Commissioning Board and Children's Scrutiny Committee | |

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| Recommendation No. 4 | Accommodation | | | |
| | That there be a review of the benefits of having co-located teams based in a child friendly and therapeutic setting. | | | |
| Executive Response | This is not a Cabinet function, the recommendation should be referred to the Herefordshire Clinical Commissioning Group as the lead commissioning agency for children's mental health services. Through the Herefordshire Children and Young People's Partnership and joint commissioning arrangements, the Council will be a key partner in responding to this recommendation. An options appraisal can be undertaken to review the opportunities for, and potential advantages or disadvantages of, different approaches, which could include co-location, integration or closer working of existing arrangements. An option appraisal for the estates will be undertaken. The provider and commissioner of NHS CAMHs services recognise and | | | |

| | <p>have started searches for alternative premises.</p> <p>The Young Ambassadors can help to design more child-friendly settings, whether that is for co-located teams or other arrangements. The appropriateness of the Linden Centre for the delivery of some services has been recognised as an issue for some time.</p> | | | |
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| Action | Owner | By When | Target/Success Criteria | Progress |
| Task and finish group set up to explore potential service models and estates; with advice from the Herefordshire Children and Young People's Mental Health and Wellbeing Partnership | Richard Watson, Joint Commissioning Manager | March 2018 | Feasibility and options report developed for consideration by the Joint Commissioning Board | |

| Recommendation No. 5 | <p>Mental health needs assessment</p> <p>That needs are updated regularly to recognise emerging pressures, including a review of the support provided for young people up to the age of 25, which would align with other children's services.</p> | | | |
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| Executive Response | <p>This is not a Cabinet function, the recommendation should be referred to the Herefordshire Clinical Commissioning Group as the lead commissioning agency for children's mental health services.</p> <p>Through the Herefordshire Children and Young People's Partnership and joint strategic needs assessment, the Council will be a key partner in responding to this recommendation. The Herefordshire Children and Young People's Mental Health and Wellbeing Steering Group can undertake an annual horizon scanning exercise of emerging needs, such as those that have emerged around UASC and LGBT groups, to ensure that services are as prepared as possible to respond to the need as it arrives.</p> | | | |
| Action | Owner | By When | Target/Success Criteria | Progress |
| Refer the recommendation to the Herefordshire Children and Young People's Mental Health and Wellbeing Partnership to align with emerging priorities for the new CYPP plan and to consider effective actions to include in the Herefordshire Children and Young People's Mental Health and Wellbeing Transformation Plan. | Jade Brooks, Deputy Director of Operations, HCCG | March 2018 | Steering group considers the HOSC recommendations and potential integration into its cycle of reviewing the transformation plan and the new CYP plan from 2018. | |